

PRIVACY POLICY HUGO BOSS WEB AND APP

UNITED KINGDOM

HUGO BOSS AG, Dieselstrasse 12, 72555 Metzingen, Germany (hereinafter referred to as “**Hugo Boss**” or “**we**”) provides the HUGO BOSS Website including the integrated Online Store at www.hugoboss.com. We also provide adapted versions of our Website in the HUGO BOSS application for mobile devices (hereinafter referred to as “App”), and in the application for the “Order from Store” service that we offer in our high street stores.

HUGO BOSS attaches great importance to the protection of your personal data and processes it exclusively in accordance with the principles laid out below and in compliance with applicable data protection laws, in particular with the EU General Data Protection Regulation (hereinafter referred to as “GDPR”).

Below you will find information about HUGO BOSS as the data controller responsible for your personal data and about our Data Protection Officer (**Section A**). You will also find information about your rights as a data subject in relation to the processing of your personal data (**Section Fehler! Verweisquelle konnte nicht gefunden werden.**), as well as details about how HUGO BOSS processes your personal data (**Section Fehler! Verweisquelle konnte nicht gefunden werden.**).

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A. INFORMATION ABOUT THE DATA CONTROLLER

I. Name and contact details of the data controller

HUGO BOSS AG
Dieselstrasse 12, 72555 Metzingen, Germany
Telephone: +49 7123 94 - 0
Fax: +49 7123 94 - 80259
E-mail: info@hugoboss.com

II. Contact details of the data controller's Data Protection Officer

HUGO BOSS AG
Data Protection Officer
Dieselstrasse 12, 72555 Metzingen, Germany
Telephone: +49 7123 94 – 80999
Fax: +49 7123 94 – 880999
E-mail: privacy@hugoboss.com

B. INFORMATION REGARDING YOUR RIGHTS AS A DATA SUBJECT

As a data subject you can exercise the following rights with respect to the processing of your personal data, provided that the relevant conditions are met:

- I. Right of access (Art. 15 GDPR)
- II. Right to rectification (Art. 16 GDPR)
- III. Right to erasure ("right to be forgotten") (Art. 17 GDPR)
- IV. Right to restriction of processing (Art. 18 GDPR)
- V. Right to data portability (Art. 20 GDPR)
- VI. Right to object (Art. 21 GDPR)

Under the conditions provided in Art. 21 No.1 GDPR you have the right to object, on grounds relating to your particular situation, at any time to processing of your personal data which is based on Art. 6 (1) (e) or (f) GDPR, including profiling based on those provisions. Under the conditions provided in Art. 21 No.2 GDPR you have the right to object at any time to processing of your personal data for such marketing, which includes profiling to the extent that it is related to such direct marketing.

You can find detailed information regarding the legal basis of processing in **Section C** of this Privacy Policy.

- VII. Right to withdraw consent (Art. 7 (3) GDPR)
- VIII. Right to lodge a complaint with the supervisory authority (Art. 77 (1) GDPR)

You may contact our Data Protection Officer (**Section A.II**) for the purpose of exercising your rights.

C. INFORMATION REGARDING THE PROCESSING OF PERSONAL DATA

In relation to our online activities we process different kinds of personal data for different purposes. Below you will find detailed information regarding the specific instances in which we process your personal data and how.

I. Tracking including the use of cookies

1. General information

Personal data may also be processed as part of the tracking process. Personal data is all data that can be related to you personally. The execution of programs or the transfer of viruses to the terminal device used by you is not possible.

Your browser uses so-called Cookies when you visit our website. Cookies are small text files that your browser stores on your hard drive. If you access the HUGO BOSS websites again, HUGO BOSS may retrieve the stored cookie information. We and our service providers use browser and flash Cookies and other common technologies, including small graphics known as counting pixels, pixel tags, web beacons or clear GIFs, which are used in connection with the provision of our services to track the use of the online service by our users. In general, Tracking-Technologies and Cookies are referred to as "Cookies".

We would also like to point out that you can generally prohibit the use of Cookies or delete Cookies in your browser settings. Please refer to the manufacturer's instructions for further details on the specific procedure.

If our app is available and you use it, log data is collected via the Hypertext Transfer Protocol (Secure) (HTTP(S)). Your terminal device (model and IMEI), operating system, the accessed (sub) page, date and time of access, country (according to IP address), technical usage data (e.g., which products were accessed, shopping cart information, completion of a purchase) are processed. So-called IP anonymization is activated in the App. This means that the technically transmitted IP address is anonymized or alienated by shortening the IP address (by deleting the last octet of the IP address) before storage.

Cookies and tracking technologies in the App are collectively referred to as "Tracking Technologies."

You can find detailed information about the tracking technology used in each case, such as the purpose of processing, the data processed, the storage period and the service providers used on the website via the cookie banner/ cookie settings, and in the app via the consent overlay/ consent settings. You can also revoke your consent at any time either for a tracking technology category or for individual services via the "Cookie Settings" in the footer of our website or via the "Consent Settings" tab in the app. If you prohibit the use of tracking technologies, functional impairments are possible.

2. Various types of Tracking-Technologies

HUGO BOSS uses various types of Tracking-Technologies, namely necessary Tracking-Technologies, functional Tracking-Technologies, Tracking-Technologies for analytics and Tracking-Technologies for marketing purposes. In the following you will receive more information about these various types of Tracking-Technologies.

Within our company, we pass on your personal data exclusively to those units and persons who need this data to fulfil their contractual and legal obligations or to execute our legitimate interest. There are no automated individual decision-making cases within the meaning of Art. 22 EU GDPR.

a) Necessary Tracking-Technologies

Some functions of our website/App cannot be offered without the use of technically necessary Tracking-Technologies. In these Tracking-Technologies, we collect technical communication and usage data, such as the IP address, technical log information, login information if applicable, and a unique Cookie/User-ID, which enables us to recognize you when you return to our website or open our App.

The provision of your personal data is necessary for the use of the website/ App. Please note that if you do not provide your personal data to the extent described above, you will not be able to use the website/App to its full extent.

b) Functional Tracking-Technologies

Functional Tracking-Technologies serve the purpose of enabling you to have a better surfing experience. These Tracking-Technologies are not required, but they simplify your visit to the website/App by storing communication and usage data, such as font, country and currency settings, as well as a unique Cookie/User-ID, which enables us to recognize you when you return to our website or open our App.

The provision of your personal data is not necessary for the use of the website/ App. Please note that it can have a negative influence on the presentation and user comfort (usability) if you do not provide your data.

c) Tracking-Technologies for analytics

HUGO BOSS uses various Tracking-Technologies for analytics purposes, e.g. to better understand how the website/ App is used and to improve its services.

For this purpose, we collect technical communication and usage data, such as the IP address, technical log information, login information if applicable, and a unique Cookie/User-ID, which enables us to recognize you when you return to our website or open our App. We also collect certain data in connection with your order as well as analysis data, i.e. aggregated data on which conclusions are drawn.

The provision of your personal data is not necessary for the use of the website/ App.

d) Tracking-Technologies for marketing purposes

HUGO BOSS uses various Tracking-Technologies for advertising and targeted marketing purposes, e.g. to place personalized advertisements. This also includes the use of Tracking-Technologies from various social media providers, such as Facebook.

For this purpose, we collect technical communication and usage data, such as the IP address, technical log information, login information if applicable, and a unique Cookie/User-ID, which enables us to recognize you when you return to our website or open our App. We also collect certain data in connection with your order as well as analysis data, i.e. aggregated data on which conclusions are drawn.

The provision of your personal data is not necessary for the use of the website/ App.

II. Visiting our Website

When visiting our Website for purely informational purposes (see **Section C. II.** below on how we process your personal data when using our Online Store), the browser and / or the App that you are using will, per default, send certain technical data to our Website server, for example your IP address. To ensure the security of the IT infrastructure used to provide the Website, this technical data is temporarily stored in a so-called Web Server Log File.

We also provide different functions intended to support you when visiting our website and / or using the App (e.g. chat function, contact form, store locator). Depending on which functions you use, additional data is processed.

You will find more detailed information in the table below.

1. Details regarding personal data to be processed

Categories of personal data to be processed	Personal data contained in these categories	Obligation to provide personal data	Storage period
Protocol data that is generated for technical reasons via the Hypertext Transfer Protocol (Secure) when the website is accessed (" HTTP(S) data ").	On the Website: IP address, type and version of your internet browser, operating system used, the webpage accessed, the webpage previously visited ("Referrer URL"), date and time of access. In the App: device ID (IMEI), IP-address, operating system, webpage accessed, date and time of access.	There is no statutory or contractual requirement for the provision of personal data, nor is it a requirement necessary to enter into a contract. There is no obligation to provide the personal data. If the data is not made available, we will not be able to provide the accessed website content.	Data is stored in Web Server Log Files in a way that allows for identification of the individual concerned and for a maximum period of 7 days, unless a security-relevant event occurs (e.g. a DDos attack). In the event of a security-relevant event, Web Server Log Files are stored until the security-relevant event has been corrected and fully resolved.
Data that you have stored during a previous visit (" Return Data ")	Information about the last products you visited, e.g. information about products you added to the wish list or shopping cart or the selected specification like size and color.	Provision is not a statutory or contractual requirement, or a requirement necessary to enter into a contract. There is no obligation to provide the data. Not providing these data means that we cannot provide you with tailored information in the online store.	The data is collected through tracking technologies. Information on the storage period can be found on the website via the cookie banner / cookie settings or in the app via the consent overlay / consent settings.
In case of (optional) use of personalized size recommendations:	Body-related data such as your height, weight, body type, preferred fit, photo/video footage of your body etc.	There is no statutory or contractual requirement for the provision of personal data, nor is it a	The data is collected through tracking technologies. Information on the storage period can be found on the

Categories of personal data to be processed	Personal data contained in these categories	Obligation to provide personal data	Storage period
Data you provide to receive a personalized size recommendation, e.g. under the link "What is my size?" or "Try it on now" (" Personalized size data ").		requirement necessary to enter into a contract. There is no obligation to provide the personal data. If the data is not made available, we will not be able to provide the accessed website content.	website via the cookie banner / cookie settings or in the app via the consent overlay / consent settings.
When using the Store locator or the "Check in-store availability" function: Information that allows us to determine your location (" Location data ")	Location data	There is no statutory or contractual requirement for the provision of personal data, nor is it a requirement necessary to enter into a contract. There is no obligation to provide the personal data. If the data is not made available, we will not be able to provide the accessed Website content.	When using the map (Store locator) and / or the "in-store availability" function and sharing your location with our Website via your browser, data is processed in order to display your location or to determine the nearest store. This data is not retained beyond that.
When using the Online Chat function and / or the style advice function (optional): Information you communicate to us in the Online Chat / via the style advice function (" Online Chat data ").	All information related to your online chat, e.g. communication content and communication time	There is no statutory or contractual requirement for the provision of personal data, nor is it a requirement necessary to enter into a contract. There is no obligation to provide the personal data. If the data is not provided, we will not be able to process your request.	a) The data will be stored until your request has been dealt with. b) We will also store this data for evidential purposes in relation to the possible assertion, exercise or defence of legal claims for a transitional period of 3 years starting with the end of the calendar year in which you provided us with the data

Categories of personal data to be processed	Personal data contained in these categories	Obligation to provide personal data	Storage period
			<p>and, in the event of any legal disputes, until their conclusion.</p> <p>c) We also store this data insofar as statutory retention obligations exist, in particular under commercial and tax law.</p> <p>d) If you use the co-browsing function, the image of your browser will not be saved.</p> <p>e) Insofar as the data is collected by tracking technologies, you can find information on the storage period on the website via the cookie banner/ cookie settings or in the app via the consent overlay/ consent settings.</p>
<p>When using our Contact form function (optional): Information you provide us with via the Contact forms on our Website ("Contact form data").</p>	<p>Form of address, name, surname, street, house number, postcode, city, country, E-mail address, your request, your message (mandatory), title, telephone number, order number (optional).</p>	<p>There is no statutory or contractual requirement for the provision of personal data, nor is it a requirement necessary to enter into a contract. There is no obligation to provide the personal data. If the data is not provided, we will not be able to process your request.</p>	<p>We store the data as described above under a), b), and c).</p>

Categories of personal data to be processed	Personal data contained in these categories	Obligation to provide personal data	Storage period
When contacting us via other communication channels (optional): Information you provide us with when making contact (" Contact data ").	Depending on the communication channel: telephone number when contacting us via telephone, mobile telephone number and username when contacting us via messenger (communication service provider), E-mail address when contacting us via e-mail. In addition, we store the information you provided us with in relation to your reason for contacting us.	There is no statutory or contractual requirement for the provision of personal data, nor is it a requirement necessary to enter into a contract. There is no obligation to provide the personal data. If the data is not provided, we cannot accept your request.	We store the data as described above under a), b), and c).

2. Details regarding the processing of personal data

Purpose of the processing of personal data	Categories of personal data to be processed	Legal basis and legitimate interests, if applicable	Recipient
Provision of content of Website / App accessed by the user	HTTP(S) data	Balancing of interests (Art. 6 (1) (f) GDPR). Our legitimate interest is the provision of the Website content accessed by the user.	Hosting provider and / or App provider, respectively

Purpose of the processing of personal data	Categories of personal data to be processed	Legal basis and legitimate interests, if applicable	Recipient
Ensuring the security of the IT infrastructure used to provide the Website, in particular to identify, correct and ensure the evidential value of our documentation in case of any disruptions (e.g. DDos attacks).	HTTP(S) data	Balancing of interests (Art. 6 (1) (f) GDPR). Our legitimate interest is to ensure the security of the IT infrastructure used to provide the Website, in particular to identify, correct and ensure the evidential value of our documentation in case of any disruptions (e.g. DDos attacks).	Hosting provider
Personalized displays of information, e.g. on the attractiveness of our products, on current price or product changes, and on equivalent or thematically related products and content, in order to tailor the website visit to the respective personal interests in the best possible way.	HTTP(S) Data, Return data, possibly Order Data	Consent (Art. 6 (1) (a) GDPR) in respect of the cookie banner on our Website.	Service provider
Provision of a personalised clothing size recommendation	Personalized size data	Balancing of interests (Art. 6 (1) (f) GDPR). Our legitimate interest is to support our customers in choosing the right clothing size in order to increase customer satisfaction and to avoid incorrect or unsatisfactory orders.	Service provider
Display of your location and / or stores in the vicinity	Location data	Balancing of interests (Art. 6 (1) (f) GDPR). Our legitimate interest is to support our customers in searching for our stores. Your data is only submitted when released by you in your browser.	-

Purpose of the processing of personal data	Categories of personal data to be processed	Legal basis and legitimate interests, if applicable	Recipient
Processing your request	Online chat data, Contact form data and / Contact data	Consent (Art. 6 (1) (a) GDPR) via the cookie banner on our website. Insofar as your enquiry concerns the performance of a contract to which you are a contracting party, or the implementation of pre-contractual steps: Art. 6 (1) (b) GDPR. Otherwise: Balancing of interests (Art. 6 (1) (f) GDPR). In this case, our legitimate interest is the processing of your request.	Hosting provider and communications service provider, if applicable
Provision of the “Co-browsing” function to actively support you with your order through our live-chat agents.	Online chat data as well as a copy of your browser, whereby it is technically ensured that the chat agent can only access the content in our online store that is necessary in order to provide support and that no personal data from your computer or other (in particular browser) windows is processed.	Insofar as you agree, in the course of an online chat on our website, that the respective chat agent can control your browser remotely, the chat agent can carry out individual steps in the ordering process for you (see also section 3 of the General Terms and Conditions for our Online Store). Balancing of interest (Art. 6 (1) (f) GDPR). Our legitimate interest is the user-friendly, technical support of the ordering process.	Hosting provider
Optimization of our customer service e.g. by creating chat reports	Contact Form Data, Contact Data, Online Chat Data, Purchase data, e.g. order value	Consent (Art. 6 (1) (a) GDPR) via the cookie banner on our website to create chat reports or balancing of interests (Art. 6 (1) (f) GDPR). Our legitimate interest is the improvement of our customer service.	Hosting provider

Purpose of the processing of personal data	Categories of personal data to be processed	Legal basis and legitimate interests, if applicable	Recipient
Storage and processing for evidence purposes for the establishment, exercise or defence of any legal claims.	Contact Form Data, Contact Data, Online Chat Data.	Art. 6 No.1 (f) GDPR. After balancing of the interests our legitimate interest is the establishment, exercise or defence of any legal claims.	-

Automated decision-making in the sense of Art. 22 GDPR does not take place.

3. Details regarding recipients of personal data and the transfer of personal data to a third country and / or international organisations

Recipient	Recipient's role	Recipient's location	Adequacy decision or appropriate safeguards for transfers of personal data to a third country and / or international organisations
Hosting provider	Processor	EU	-
Service provider	Processor	EU	-
App provider	Controller	EU	-
Communications service provider	Controller	Depending on your means of communication and your location	-

III. Using our Online Store

In addition to the purely informational use of our Website (as described above under C. I.) you have the option of making purchases through our Online Store. Use of our Online Store will trigger further data processing, as described below. We process different kinds of personal data in relation to different functions within our Online Store, to conclude and execute purchase agreements and for debt recovery purposes.

You will find more detailed information in the table below.

1. Details regarding personal data to be processed

Categories of personal data to be processed	Personal data contained in these categories	Obligation to provide personal data	Storage period
Information that you provide us with in order to process your purchase order (" Purchase order form data ").	Form of address, name, surname, address, as well as your e-mail address	Provision is required for the conclusion of the purchase contract. If the data is not provided, you will not be able to purchase products from our Website.	a) The data will be stored until your order has been processed completely, i.e. until the products are shipped. b) We will also store this data for evidential purposes in relation to the possible assertion, exercise or defence of legal claims for a transitional period of 3 years starting with the end of the calendar year in which you provided us with the data and, in the event of any legal disputes, until their conclusion. c) We also store this data insofar as statutory retention obligations exist, in particular under commercial and tax law. d) If you participate in our customer loyalty programme HUGO BOSS EXPERIENCE and use your My HUGO BOSS customer account in order

Categories of personal data to be processed	Personal data contained in these categories	Obligation to provide personal data	Storage period
			to place your purchase order, we will store your address details for the operations of the HUGO BOSS customer account, as well as use them for the purposes described in Section C. II. of our Privacy Policy for the participation in HUGO BOSS EXPERIENCE.
Technical data regarding the device used for the purchase order (" Device data ").	Type of browser, type of device (e.g. iPad, iPhone, Android mobile), IP address. In the App: your terminal device (model and IMEI), operating system, the (sub-) webpage accessed, date and time of access, country (according to IP address).	There is no statutory or contractual requirement for the provision of personal data, nor is it a requirement necessary to enter into a contract. There is no obligation to provide the personal data. If the data is not provided, we cannot process your request.	We store the data as described above under a) and b).
Information that you provide us with as part of the payment process for ordered products or, insofar as the purchase contract is set aside, for the purposes of refunding (" Payment data ").	Information regarding the selected payment method (PayPal, credit card, by invoice, by instalment, instant bank transfer) and information to be provided for the respective means of payment, as applicable.	Provision of personal data is required for the conclusion or setting aside of the purchase contract. If the data is not provided, you will not be able to purchase products from our Online Store.	We store the data as described above under a), b), and c).

Categories of personal data to be processed	Personal data contained in these categories	Obligation to provide personal data	Storage period
	<p>We may receive information from the payment service provider you have chosen regarding confirmation or cancellation of your payment, as applicable.</p> <p>Additionally for PayPal: username for your PayPal account.</p>		
<p>When using the „PayPal Express” order method (optional):</p> <p>Your contact details provided by PayPal (“PayPal contact details”)</p>	Form of address, name, surname, address, as well as e-mail address	<p>Provision is required for the conclusion of a purchase contract via the “PayPal Express” order channel.</p> <p>If the data is not provided, you will not be able to purchase products via this ordering channel.</p>	We store the data as described above under a), b), and c).
Information regarding your purchase required to process your order (“ Purchase data ”).	Information regarding product(s) purchased (product name, product number, quantity, clothing size, colour, purchase price, currency, order number), store version used, date and time of respective purchase, selected means of payment and shipping method, status of your order including information on product returns.	<p>Provision is required for the conclusion of a purchase contract.</p> <p>If the data is not provided, you will not be able to purchase products via our Online Store.</p>	We store the data as described above under a), b), c), and d).

Categories of personal data to be processed	Personal data contained in these categories	Obligation to provide personal data	Storage period
Information in transaction e-mails sent by us regarding the processing / reversal of your purchase order, e.g. order confirmation (" Transaction e-mail data ").	Purchase order form data, purchase data, further content and time of transaction e-mail	Provision is required for the conclusion of a purchase contract. If the data is not provided, you will not be able to purchase products via our Online Store.	We store the data as described above under a), b), and c).

2. Details regarding the processing of personal data

Purpose of the processing of personal data	Categories of personal data to be processed	Legal basis and legitimate interests, if applicable	Recipient
Provision of our Online Store functions on the Website.	HTTP(S) data	Balancing of interests (Art. 6 (1) (f) GDPR). Our legitimate interest is the provision of the Website content accessed by the user.	Hosting provider
Conclusion and performance of purchase contracts concluded via our Website or App. This includes in particular preparation of shipment of the products purchased by you by the shipping service provider selected by you, as well as sending transaction e-mails to inform you about the respective status of your order.	Purchase order form data, purchase data, further content and time of transaction e-mail	Performance of contract (Art. 6 (1) (b) GDPR) or balancing of interests (Art. 6 (1) (f) GDPR). Our legitimate interest is the reversal of the purchase contract.	Hosting provider; E-mail service provider; Payment service provider; Gift card service provider, if applicable, Shipping service provider, warehouse and

Purpose of the processing of personal data	Categories of personal data to be processed	Legal basis and legitimate interests, if applicable	Recipient
This also includes the registration of a potential return with the respective shipping service provider in order to provide a return label for you.			logistics service provider
Provision of the „PayPal Express“ order channel in order to process payment (you will be directed to the “PayPal Express” website only when using this order channel for faster completion of your order via the “Direct to PayPal” link). PayPal then transmits the data required for processing the order to us so that we can execute the order.	Contact details PayPal	Conclusion and performance of contract (Art. 6 (1) (b) GDPR).	Payment service provider; Hosting provider
When selecting the payment method PayPal (optional): Provision of these payment methods for processing of payment.	Total purchase value	Conclusion and performance of contract (Art. 6 (1) (b) GDPR).	Payment service provider
When selecting the Klarna payment methods “by invoice”, “by instalment”, and “pay now”: Provision of said payment methods for processing of payment. Your data will be transmitted to Klarna. Klarna may carry out its own risk and fraud checks to determine whether the selected payment method can be	Purchase order form data, purchase data	Conclusion and performance of contract (Art. 6 (1) (b) GDPR).	Payment service provider

Purpose of the processing of personal data	Categories of personal data to be processed	Legal basis and legitimate interests, if applicable	Recipient
<p>offered. For that purpose, Klarna may process further personal data in their own responsibility. More information about this and other data protection matters in relation to Klarna's payment methods can be found in Klarna's Privacy Policy. Questions regarding data processing in connection with Klarna's payment methods should be addressed to Klarna. Contact details of the respective controller as well as detailed information on your rights as a data subject can also be found in Klarna's Privacy Policy linked above.</p>			
<p>When selecting credit card as payment method (optional):</p> <p>Provision of credit card payment option for processing of payment. Credit card information is processed exclusively by our payment service provider, subject to strict information security measures.</p> <p>Carrying out fraud checks to prevent credit card misuse. By means of various parameters – also using address data – risk of fraud / credit card misuse is assessed. If such a risk is identified, the customer is also required to</p>	<p>Purchase order form data, Purchase data, total purchase value, Payment data, Device data</p>	<p>Conclusion and performance of contract (Art. 6 (1) (b) GDPR), as well as balancing of interests (Art. 6 (1) (f) GDPR). Our legitimate interest is the prevention of fraud / credit card misuse.</p>	<p>Payment service provider</p>

Purpose of the processing of personal data	Categories of personal data to be processed	Legal basis and legitimate interests, if applicable	Recipient
verify their identity with the card issuer using the "3-D-Secure procedure".			
Address completion and validation	Address	Steps prior to entering into a contract (Art. 6 (1) (b) GDPR).	Address validation service provider
Provision of shipping information / track and trace	Purchase order form data, e-mail data	Performance of contract (Art. 6 (1) (b) GDPR).	E-mail service provider; Hosting provider; Shipping service provider; warehouse and logistics service provider
Storage and processing of data for evidential purposes in relation to the possible assertion, exercise or defence of legal claims.	Purchase order form data, Payment data, Purchase data, Transaction e-mail data	Balancing of interests (Art. 6 (1) (f) GDPR. Our legitimate interest is the enforcement, exercise or defence of legal claims.	Hosting provider
Reversal of purchase contracts in case of revocation or other reasons for reversal. For any payment refunds we use the same payment method that you used for making the payment.	Purchase order form data, Payment data, Purchase data, Transaction e-mail data	Performance of contract (Art. 6 (1) (b) GDPR) and balancing of interests (Art. 6 (1) (f) GDPR). Our legitimate interest is in this case the reversal of the contract.	Hosting provider; E-Mail service provider, warehouse and logistics service provider

Purpose of the processing of personal data	Categories of personal data to be processed	Legal basis and legitimate interests, if applicable	Recipient
If you use our „Order from Store” service, pay directly at store checkout and subsequently decide to cancel your purchase, we will collect and process your bank account details for the refund, as we do not store details of your payment at our store checkouts. For this purpose we will contact you by e-mail and inform you about the next steps			
Storage of data in compliance with statutory retention obligations, in particular under commercial and tax law.	Purchase order form data, Payment data, Purchase data, Transaction e-mail data	Compliance with a legal obligation (Art. 6 (1) (c) GDPR).	Hosting provider

Automated decision-making in the sense of Art. 22 GDPR does not take place.

3. Details regarding recipients of personal data and the transfer of personal data to a third country and / or international organisations

Recipient	Recipient's role	Recipient's location	Adequacy decision or appropriate safeguards for transfers of personal data to a third country and / or international organisations
Hosting provider	Processor	EU	-
E-mail service provider	Processor	EU	-
Gift card service provider	Processor	EU	-

Payment service provider	Controller / Processor	EU	-
Address validation service provider	Processor	EU	-
Shipping service provider	Controller	EU	-
Warehouse and logistics service provider	Processor	UK	Adequacy decision

D. CHANGES TO THIS PRIVACY POLICY

It may become necessary to adapt this Privacy Policy due to technical development and / or changes in legal requirements and / or regulatory standards. The latest Privacy Policy can be accessed at any time at www.hugoboss.com under Data Protection and in the App under My HUGO BOSS, Info & Legal, Data Protection.